

NO DATA. NO CHANGE

Signs of a Good Data Culture

- 1. Organization uses data analysis to steer operational decisions; it uses data not just for reporting requirements, but as evidence when making the case for operational strategies.
- 2. Organization finds ways to incentivize better and more consistent data entry.
- 3. Organization is implementing innovative workarounds for legacy technologies that can't be immediately replaced.
- 4. Organization is engaging in long-term technology planning and replacement of legacy technologies.
- 5. Organization is using advanced data analysis tools.
- 6. Data analysts are consulted about operational direction and/or are present at higher management levels.
- 7. Organization is making data analyses available to a wider base of people in the organization. Non-data people are consuming data analyses.
- 8. Organization is able to judge accurately the quality of new technical hires.
- 9. Processes are in place to measure data consistency. Someone is responsible for consistency within the organization.
- 10. Organization is finding ways to automate manual tasks.
- 11. Organization leaders talk about data and understand its usefulness, including discussing/assessing performance with their staff using data.
- 12. Organization is producing data visualizations.
- 13. Organization is producing segmented data analyses.
- 14. Well-defined training for use of tech systems.